

A Trusted Partner in Urban Cooperative Financing & Development

Empowering UCBs across India





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NUCFDC Organisation Structure



Shri. Jyotindra M. Mehta Chairman, NUCFDC



Dr. H. K. Patil Chairman Emeritus, NAFCUB



Shri. Pankaj Kumar Bansal, IAS MD, NCDC



Shri. Sunil V. Saudagar Director, Saraswat Co-op Bank



Smt. Rachana Parikh Practicing CA



Shri. Mallikarjuna Rao Ex-CMD of PNB, Board member of Axis Bank & IFTAS



Shri. Rajiv Uberoi Former AGM, RBI Chairman of Shalimar Paints On the Board of Jindal Stainless & Aurionpro Solutions Ltd.



Col. Vinod Shah
CIO and CISO of
Gujarat State Coop Bank,
Ex-Indian Army

KMPs



Shri. Prabhat Chaturvedi Chief Executive Officer



Shri. Padmabhushan Bahadure Chief Technology Officer



Shri. Sumit Hans Chief Business Officer



Shri. Pranav Desai Chief Financial Officer



Shri. Vikas Tarekar Company Secretary

ADVISORS



Shri. V. S. Das Ex. Executive Director,RBI



Shri. P. K. Arora Ex. Chief General Manager, RBI



Shri. D. Krishna Ex. Chief Executive Officer, NAFCUB

Successful Global Umbrella Organizations

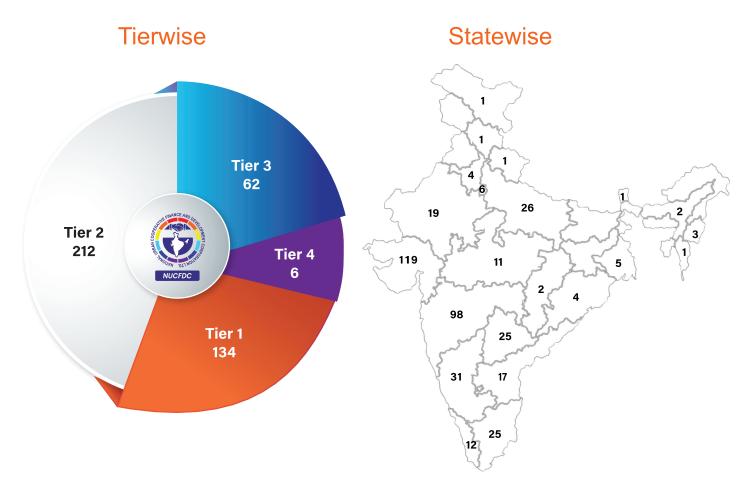


These global umbrella organizations have consistently demonstrated systemic stability and depositor protection over decades wherein not a single depositor lost funds or interest neither a single credit union (cooperative bank) has failed



NUCFDC Shareholders

414 Shareholder UCBs



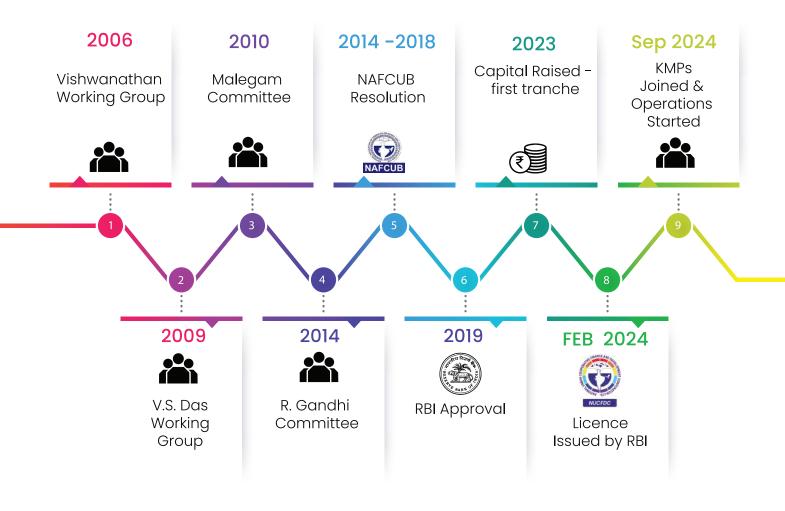
20% UCBs, accounting for 60% of sector's deposits have already become shareholders of NUCFDC



Journey of NUCFDC

The foundation of NUCFDC stems from recommendations of multiple Committees/Working Groups on UCBs constituted by Reserve Bank of India (RBI), including those of Viswanathan working group (2006), V. S. Das working group (2009), Malegam Committee (2010) and R. Gandhi Committee (2014). These Committees studied and took inspiration from successful global umbrella organizations and recommended a similar umbrella to address the infirmities in India's UCB sector comprising over 1400 UCBs of different sizes. Subsequently, NAFCUB constituted a Steering Committee on this subject in 2016 and submitted its recommendation to RBI for approval.

Thus, with joint efforts of RBI, Ministry of Cooperation and NAFCUB, the umbrella organisation "**NUCFDC**" was formed.





NUCFDC's Vision & Mission

The NUCFDC is a groundbreaking initiative aimed at revitalizing, modernizing & strengthening UCBs across the nation for their financial & digital transformation.



To empower the UCB sector through a robust foundation of Compliance, Financial Enablement, Governance, Technology, and Upskilling that fosters sustainable growth.



Mission

To strengthen India's UCB sector through robust support, Capacity building, Consultancy, Advisory, Strong Governance and Enhanced IT as well as Digital capabilities to face competition and contribute to the nation's economic and social growth



Self Regulatory Organisation (SRO)

NUCFDC as a SRO: A Trusted Oversight Partner for UCBs

- A SRO is a non-governmental entity empowered to define and enforce industry standards, ethics, and professional conduct.
- Its core purposes: protect investor interest, foster transparency, professionalism, and establish uniform codes of governance.

RBI's Recognition of NUCFDC's Role

 In our Certificate of Registration (CoR), RBI has mentioned that NUCFDC shall also act as SRO for UCBs. Upon reaching the required paid-up capital, NUCFDC will approach RBI for the formal approval.

Strategic Impact of NUCFDC as SRO

- Acts as a regulatory extension for safeguarding depositor confidence.
 Provides comfort to RBI, the Government, and the Depositors through responsible industry governance.
- SRO-issued standards will be complementary to existing laws to enhance compliance and operational soundness
- Serves as a watchdog, deterring fraud, malpractice, and governance lapses in the UCB sector.





NUCFDC's Plan to resolve UCBs' challenges

UCBs are facing

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Lack of skilled manpower in crucial areas 2

CBS related issues

3

High cost of IT & Cyber-security

4

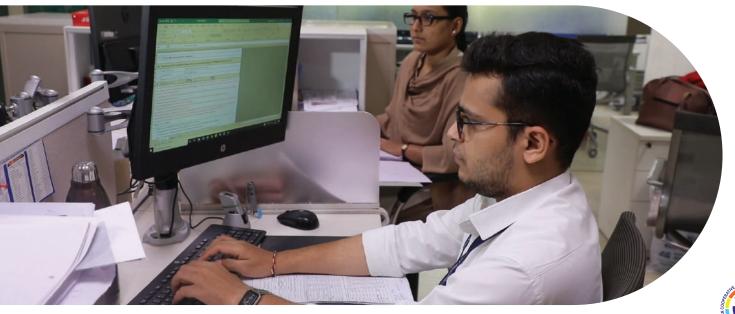
Weak posture in Compliance

5

Attracting young gen. customers

6

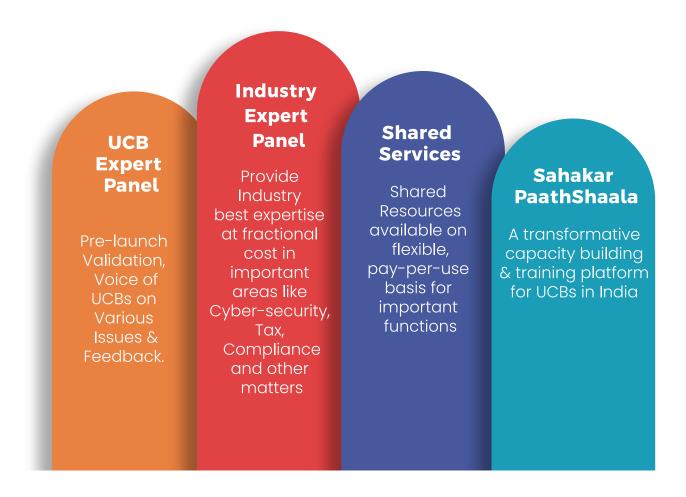
Other challenges





Praposed Solutions By NUCFDC

1. Approach for Up-skilling



2. Solutions for CBS

Co-create UCB specific CBS lite version(s) of industry best CBS at affordable cost



Recommending
Top 3 or 4
compliant and
cyber-resilient CBS



3. Affordable IT and Cyber-Security



Centralized IT on NUCFDC's Sahakar Cloud



Secured IT Infrastructure,
Disaster Recovery, Network
Operation Center (NOC) &
Security Operation
Center (SOC)



Roll-out industry-best applications such as CBS, LMS, LOS, KYC, Fraud Prevention etc.



Standardizing IT guidelines



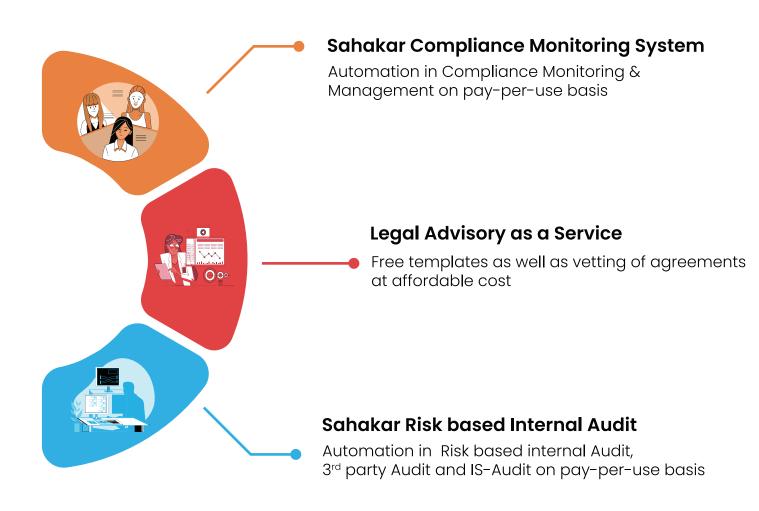
Sahakar Marketplace for centralized procurement, service and disposal



Sahakar Box to digitize and secure the branches



4. Improved Compliance Posture



5. Digital Banking Services

Digital Services
such as Net Banking,
Mobile Banking, Payment
Systems such as
NEFT/ RTGS/ IMPS/ UPI
and AI solutions etc. on
pay-per-use basis



6. Other Solutions



Empowering UCBs to Grow with Trust, Scale with Technology, and Thrive with Resilience in India's Digital Future



Product & Services



Sahakar Cloud

NUCFDC's centralized & secure IT setup requires no upfront cost and cuts your DC & DR expenses by up to 40%. It reduces IT effort of UCBs, simplifies vendor management, and aligns with RBI compliance and ESG norms. Hosted on Indian Financial Cloud (IFTAS, RBI subsidiary).

Sahakar Compliance Monitoring Service

This solution helps UCBs automate RBI compliance across business, banking operations, IT, and cybersecurity. It has API based integration and also works with simple file uploads—no CBS or MIS integration needed. Two versions are available: Basic (Automation of RBI Reporting) and Advanced (with AI bots and analytics for HO). Pay-per-use pricing, with no hardware or software required.



And the state of t

Sahakar Risk Based Internal Audit Service

A fully digital, RBI-mandated Risk-Based Internal Audit platform tailored specifically for UCBs. It offers 3,500+ RBI-aligned audit rules (marked as Mandatory/Optional) and provides auditors with comprehensive checklists to conduct audits in full compliance with applicable regulations. The central dashboard gives the HO and CCO real-time visibility into audit progress and identified gaps. With a pay-per-use model and no hardware/software needed, it simplifies audits, boosts compliance, and ensures clarity.

vCISO

Strengthen your UCB's cybersecurity with expert support from NUCFDC.From RBI submissions (KRI, ITE, CSITE, NCIIPC) to policy drafting, VAPT, firewall setup, SOC, and cyber drill preparation—everything is covered. Suitable for all UCBs (Tier 1 to 4), NUCFDC supports the bank-appointed CISO and can also act as your Virtual CISO for audits and inspections. Services are tailored based on the bank's size and risk posture.





Disaster Recovery(DR) as a Service

Hosted on sahakar Cloud, this RBI-compliant, cyber-resilient DR service works seamlessly with existing CBS and apps. It offers auto-failover, quick recovery, and one-click DR drills with real-time reports. Expert-managed 24×7 on a pay-per-use model, it helps UCBs save up to 40% over traditional setups, with no hardware/software costs. Scalable and efficient—start small and grow as needed.



Technology Consulting Service

NUCFDC offers top-tier expert advice on CBS, AI, cybersecurity, fraud risk, audits, and more. Its in-house tech team supports Urban Cooperative Banks (UCBs) with evaluations, RFPs, projects, and vendor selection—making it ideal for IT compliance, infrastructure planning, and digital upgrades. Acting as your extended IT team, this support is available on demand to help strengthen your bank's technology posture, decisions and execution.





Legal Anaylzer

Cost effective for UCBs to provide them legal support to UCBs which will help in improving their compliance, risk and governance. UCBs very often struggle due to lack of qualified legal experts that impact their compliance, risk and all operations like poor governance, inconsistency, etc

"bank.in" Domain Migration

The RBI-mandated ".bank.in" domain offers enhanced safety, fraud resistance, and increased customer trust. Shareholder (Tier 1 & Tier 2) UCBs can avail it at a discounted rate of ₹20,000 per year (compared to the existing ₹25,000 per year rate). NUCFDC provides complete support for domain setup, documentation, vendor coordination, IDRBT liaison, and training. Optional one-time assistance from NUCFDC is also available at just ₹3,000.





Sahakar Paathshala

A single comprehensive centralised platform for all training needs—ranging from Freshers to Board Members—covering key areas like banking operations, credit, risk, treasury, fraud, IT, compliance, and cybersecurity. Available both in-person and online, in English and regional languages. RBI circulars are simplified through quick videos with actionable points. Banks can track staff training and compliance readiness easily. Monthly webinars keep users informed, and with a pay-per-use model.

Sahakar CBS

A powerful Core Banking Solution (CBS) built for Urban Cooperative Banks, hosted on Sahakar Cloud with a pay-per-use model. It ensures full RBI compliance, strong cybersecurity, and UCB-specific functionality—without the need for hardware or infrastructure. Enjoy effortless regulatory updates, seamless integration with digital channels, and reduced IT and cybersecurity workload.





ULI Pilot

The ULI Pilot is an initiative aimed at streamlining end-to-end lending and customer acquisition for Urban Cooperative Banks (UCBs). Jointly conducted with RBI, RBI Innovation Hub, and NUCFDC, it focuses on smarter lending and faster onboarding processes. The pilot currently involves 16 shareholder UCBs, with onboarding started for 2 banks using existing Loan Origination Systems (LOS), while NUCFDC will provide LOS support to the remaining UCBs. The project seeks to enhance efficiency and ease of operations for participating UCBs.

Sahakar Box

A single comprehensive centralised platform for all training needs—ranging from Freshers to Board Members—covering key areas like banking operations, credit, risk, treasury, fraud, IT, compliance, and cybersecurity. Available both in-person and online, in English and regional languages. RBI circulars are simplified through quick videos with actionable points. Banks can track staff training and compliance readiness easily. Monthly webinars keep users informed, and with a pay-per-use model.





Cyber Insurance

NUCFDC's Cyber Risk Insurance, offered with Aon Risk Insurance Brokers, protects Urban Cooperative Banks from cyber threats like data breaches, fraud, ransomware, and lost income. It covers key liabilities and complies with RBI guidelines, helping banks manage risks and enhance customer trust. Statutory violations and war-related events are excluded.

Sahakar Adversary

Sahakar Analyzer by NUCFDC is a web-based solution for Urban Cooperative Banks, enabling quick, compliant credit decisions through advanced bank and financial statement analysis. Its features include income-expense patterns, supplier mapping, fraud detection, compliance-ready reports, fast document processing, and secure RBI-compliant data handling. The tool supports scanned PDFs and Account Aggregator integration, accelerating lending operations while offering onboarding support for easy deployment.





NUCFDC's Digital Transformation Strategy

Learning from the success of global umbrella organizations,
NUCFDC will build a centralized platform to
rapidly digitize 1400+ UCBs, strengthen their resilience, and drive
inclusive growth for millions of their shareholders.

Digital Sahakar
Umbrella
Framework

Transform UCBs into
modern, competitive,
cyber-resilient, and

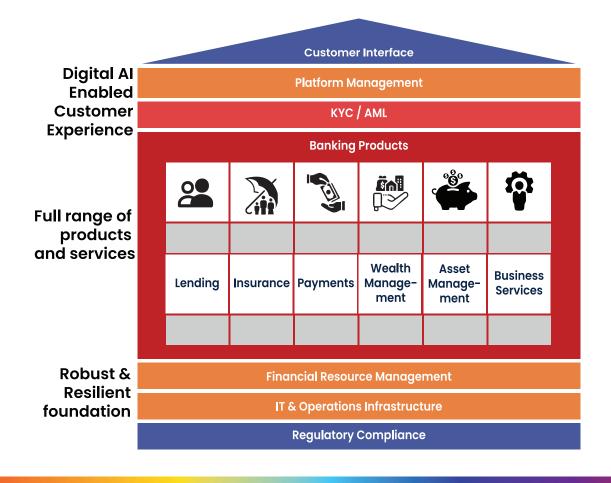
Build a shared,
scalable, compliant,
and Al-enabled

future-ready banks

(DSUF)

Digital platform

The target of NUCFDC's Digital Sahakar Umbrella Framework (DSUF) is to build a future-ready Digitally Equipped & Stable Network of UCBs integrated via Centralized IT & Shared Services Infrastructure





Components of DSUF

Sahakar Cloud Infrastructure

To host CBS, DR & other applications

Cyber-Security & Compliance

Sector-wide Centralized SOC & Compliance Automation

AI & Analytics Platforms

Real-Time Fraud Detection, Credit Scoring, Risk Management

Business Process Automation

Straight through Processing, Robotic Process Automation

Customer Centric Digital Banking

Mobile Banking, CRM, Loyalty Platform & KYC Solutions

Sahakar Paathshaala

Transformative
Capacity Building
& Training Platform

Sahakar Marketplace

Centralized Platform for Affordable Procurement

Change Management Programs

Handhold UCBs in this Transformative Journey

Strategic Impact on UCBs



Cyber Resilience

Timely Detection, Prevention & Mitigation Of Cyber Threats

NUCFDC's Charter of Services

Comprehensive Suite of Products & Services

NUCFDC shall tailor its services to meet the evolving needs of UCBs to address liquidity, compliance, and modernization challenges

Non Fund-Based Services

Fund-Based Services

Capacity Building and Training Providing comprehensive training programs to enhance the skills and expertise of UCB staff. 01

Loans & Advances

Providing flexible loan options and financial support to meet operational and growth needs.

Advisory and Consultancy Services

Offering expert advice and guidance on regulatory, operational, and strategic challenges.

02

Refinance

Offering refinancing solutions to improve financial conditions and support sustainable growth.

Treasury and Fund Management Support

Assisting UCBs in managing funds effectively to optimize financial performance and minimize risks.

03

Liquidity Support

Ensuring timely liquidity to address cash flow challenges and maintain stability.

Setting up State-of-the-Art IT Infrastructure

Establishing cutting-edge IT systems to enhance operational efficiency and digital transformation.

04

Capital Augmentation / Support

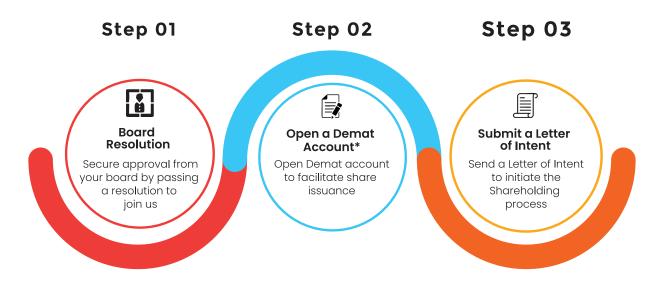
Strengthening UCBs with additional capital to enhance financial stability and growth.



How to become Equity Shareholder of NUCFDC

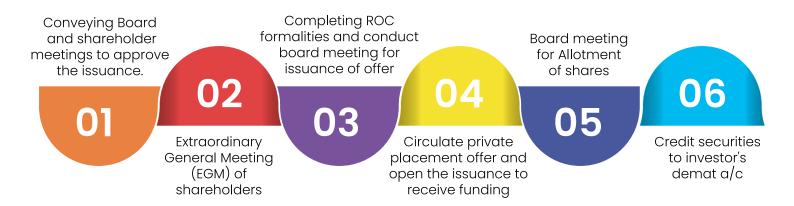
All UCBs are eligible to become equity shareholders of NUCFDC

Process at UCBs



^{*-} Preferable open the Demat Account with Large UCBs or State/District Cooperative Banks

NUCFDC's Private Placement process





from RBI for Investment in UO

Non-SLR:

Investments made by UCBs to subscribe the capital of UO will be exempt from the limits prescribed by RBI on non-SLR investments (max 10% of total deposits, and max 10% of non-SLR investments in unlisted securities) (ref: RBI circular RBI/2021-22/177 dated March 3, 2022).

Dividend:

As per RBI Master Direction (Classification, Valuation and Operation of Investment Portfolio of Primary (Urban) Co-operative Banks - 2023) - Clause 11.3(g), contributions by UCBs to the capital of UO are exempt from standard valuation norms for unquoted non-SLR securities.

Hence, even if NUCFDC does not declare dividend for few years, this investment by UCBs shall not become NPA.





Benefits of Becoming Equity Shareholder

Affordable, Centralized IT Infrastructure

- End-to-end IT manegment (hardware, software, support, maintenance, procurement)
- Shared platforms to lower individual UCB's costs and boost efficiency

Reduced Compliance & Governance Burden

- Full IT lifecycle management: procurement to disposal
- Built-in RBI compliance and cyber-resilience from day one

Integrated Digital Banking Services

• Seamless integration with ATMs, CDMs, kiosks, payment gateways, and more

Capacity Building through "Sahakar Paathshala"

- Partnerships with colleges and training academies
- Hybrid training (online + in-person), regional languages, gamified LMS

Simplified Vendor Management

- Standardized IT systems and governance
- Fewer vendors, lower operational complexity

Skilled Manpower at Fractional Cost

Access to trained professionals without recruitment or HR overhead

Financial Support through Fund-Based Services

- Timely liquidity assistance to prevent cash flow disruptions
- Credit lines, working capital, stabilization funding (per UO model)

Unified Branding for UCBs

- Common national-level identity and PR strategy
- Designed to attract younger, digitally engaged customers

Dividend & Share Premium

• Strategic returns and equity growth aligned with SRO/UO framework



Support for Small UCBs

NUCFDC will extend both fund-based and non-fund-based support to UCBs of all sizes, regardless of geographic location-

- Specialized services such as investment advisory, technology enablement, and regulatory support will be provided directly by NUCFDC.
- Capacity building and localized initiatives may be delivered in collaboration with state and district federations through dedicated verticals, as needed.

Support for Weak UCBs

- NUCFDC will assist struggling UCBs through timely technical, advisory and other nessesory interventions addressing issues before they escalate into solvency risks.
- It will also offer consultancy and coordinated turnaround strategies in collaboration with key stakeholders.

Relevance for Strong and Self-Sufficient UCBs

- Even well-managed, professionally run UCBs with trained staff are not immune to external shocks in a volatile, interconnected financial world.
- NUCFDC offers a strategic safety net, ensuring financial & non-financial support when unforeseen challenges arise. This is currently lacking in the sector.
- By strengthening the entire UCB ecosystem, larger UCBs reinforce their own stability & reputation and reduce their operational cost while also benefiting from NUCFDC's market insights and cooperative linkages.



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National Urban Cooperative Finance and Development Corporation Ltd.

Umbrella Organization of Urban Cooperative Banking Sector



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